



Legislative Assembly of the
Cayman Islands

PRIVATE MEMBER'S MOTION NO. 11/2015-2016

**Motion to amend the Information, Communication and
Technology Authority Law**

WHEREAS most customers of the providers of internet service in the Cayman Islands are not receiving the internet speeds for which they have contracted with their provider;

AND WHEREAS most of these customers have complained with no improvement in the service they receive;

AND WHEREAS the current ICTA Law does not provide the necessary sanctions that the ICTA board could enforce;

BE IT THEREFORE RESOLVED that Government consider amending the ICTA Law to make it an offence for a provider to contract with a customer for a specific internet speed and not provide the contracted speed and that the penalties for such an offence be a substantial fine and a refund to the customer of the price charged for the service.

Moved by: _____
Mr. D. Ezzard Miller, MLA

Seconded by: _____
Mr. V. Arden McLean, JP, MLA

Tabled in the Office of the Clerk on the 6th November, 2015.

Passed by the Cayman Islands Legislative Assembly on the 20th day of November, 2015.

Clerk of the Legislative Assembly